

# DIGITAL WORKPLACE PROGRAM for M365



**DigitalDexterity  
Consortium**

AvePoint EUVIC: IT-DEV

From secure and sustainable transformation to 'water-like' dexterity

## Why anything?

In these disruptive times, the digital race became today's winning edge almost for all the industries and segmentations. Our Digital Workplace program will let you complete your Digital Workplace development objectives on time, on value and on budget. That will enable swift and sustainable transformation into a highly engaged and effective workforce to let your business stay ahead and instantly capitalize on new opportunities.



### Communication Services

- ✓ Employee Engagement
- ✓ Omnichannel
- ✓ Communication ROI
- ✓ Team & Social Branding
- ✓ CaaS

Your Communication is fit for purpose, and workspaces are organized using channel-based framework messages that are profiled to the appropriate roles, so people feel included and are more engaged.



### Collaboration Services

- ✓ Self-Service
- ✓ Ownership
- ✓ Shared Service Automation
- ✓ Lifecycle Automation
- ✓ External Access

Your Collaboration Workspace catalogs are delivered globally, in a user-centric fashion, within the divisional context, and with local policies 'built-in', so all the users and content owners can now collaborate with confidence.



### Data Management Services

- ✓ Discovery
- ✓ Cleansing
- ✓ Classification
- ✓ MaaS
- ✓ Governance and Security
- ✓ Lifecycle & Records
- ✓ PowerBI

Your Data is classified and secured at the point of creation to keep your environment free from expired information of temporary value and to stay risk and cost-aware moving forward.



### Cloud & Hybrid Infrastructure Services

- ✓ ITaaS
- ✓ IaaS
- ✓ PaaS
- ✓ DRaaS
- ✓ BaaS
- ✓ AaaS

Your systems and applications run efficiently and securely on a highly scalable infrastructure in certified Microsoft datacenters all over the world, so your business can keep focus on strategic goals.



### Application Development Services

- ✓ Custom Applications
- ✓ Application Integration Services
- ✓ Workflows and Native Apps

Your functional roadmap will be realized via Power Automation flows, Power Apps, Custom Applications and 3rd party app integrations with your Cloud Workloads, for your business to move even faster.



### Managed Services

- ✓ Help Desk
- ✓ Field Support
- ✓ License Advisory
- ✓ Audit and Support
- ✓ IT Maintenance and Operations

Your users, systems and applications are under right sized and business-centric 24/7 customer care, as well as instant consultancy services, that your business can always rely on.

## Digital Workplace Program Common Phases and Activities

### DISCOVERY & ASSESMENT CENTER

Discover, prioritize and plan the program activities:

- **M365 Assessments**  
Learn how to maximize the value from already owned Microsoft solutions when building the secure work and compliance strategy.
- **Functional Roadmapping**  
Inspire people, gather and prioritize requirements to design your roadmap through a digital transformation process.
- **Data Discovery**  
Discover duplicated, expired, and trivial content to assess and decide what to keep and what to archive or dispose of, ahead of migrating to Microsoft Cloud.
- **IT Infrastructure and Service Auditing**  
Understand how your existing IT infrastructure can integrate with Microsoft Cloud and identify resources which may run there better and at lower cost.
- **Application Assessment**  
Discover, analyze and choose company applications that can be replaced with ready-to-use and always evolving cloud-based services.

### WORKPLACE AND FRAMEWORK DESIGN

Design consumer-centric and consistent end-user experience across all workloads with stable and scalable infrastructure:

- **Infrastructure and IT Operations Design**  
Plan for optimized and secure cloud infrastructure that is aligned with your operations, SLA needs, KPIs and regulatory requirements.
- **Information Architecture & Governance Design**  
Plan your new digital workplace in a way that facilitates information exploration, with automated classification and policy enforcement applied at the point of data and container creation and during the organizational change.
- **Catalog and Self-serve**  
Configure your digital service catalog where users can request and consume ready to use collaboration workspaces and the communication channels, with data secured and classified at the source.
- **Cleansing & Migration**  
Minimize compliance risks and reduce the cost of cloud data by applying automated data archiving and cleansing rules while you migrating to Microsoft Cloud.

### BUSINESS ENABLEMENT

Engage, upskill your business and adopt the new digital environment:

- **Engagement & Adoption Campaign (PROSCI)**  
Engage your end-user communities in a digital adoption campaign with gamification, webinars, digital certifications & awards, promotional videos, social events, etc.
- **Digital Dexterity Labs**  
Boost your workforce digital skills in a series of employee-centered and highly interactive workshops on demand.

### GROWTH & HYPER CARE

Automate, report and optimize the ROI & TCO of your service delivery model:

- **Report and monitor your Digital Workplace consumption and the business impact**  
Monitor how the adoption and productivity is growing across various consumer groups, the frontlines, and smaller business silos, to ensure no users or teams are left behind.
- **Automate your Shared Service delivery and implement Chargeback**  
Deliver your digital services across the enterprise or multi-domain business group in local policy and with secure delegated administration, regardless if you operating from a single or multiple tenants.
- **Shorten your time to service and ensure readiness for what's on the M365 horizon**  
Provide value-centric Support and Operations Services, as well as Proactive Maintenance Services to achieve IT excellence where your environment is always ready for any upcoming changes and to meet always evolving business needs.



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## About Us

Microsoft Cloud expertise from within the largest alliance of IT companies in the CEE region - Euvic Group has been combined into the Digital Dexterity Consortium, which became the ultimate partner in the ongoing transformation of complex business workloads and processes, into the thriving and ever-green world of Microsoft Cloud.

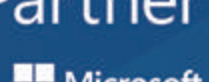
The essence of our comprehensive and modular Digital Workplace and Change programs is a unique blend of practical 'veteran-like' experience and niche competencies, with a wide portfolio of world-class 'as-a-service' solutions and managed services. This way, we ensure agility and sustainability of your motions and constant opportunity for TCO reductions.

Our mission is to deliver unmatched value and excellent hyper care around a carefully designed, people-centered and future-proof Digital Workplace. The main goal is to establish an engaging modern workplace that drives the Microsoft Cloud ROI, with no compromises to security and compliance.

Depending on where Your Digital Workplace objectives and Cloud readiness are, we can flexibly balance the level of engaged resources and work; from simple upskilling and bridging some niche gaps, up to the 'white-glove' approach, where complete ownership and accountability over your digital environment and its dexterity becomes our responsibility.



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